JESSE G. HILL

EHR Engineer With a Clinical Background

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LinkedIn

EDUCATION

**Doctor of Physical Therapy
BS Exercise Physiology**
Ohio University - 06/2011

CERTIFICATIONS

SQL for Data Science
University of California
Certificate 01/2022

EHR Certified Professional
NextGen
11/2022

ITIL 4 Foundation
Axelos
Certified 3/2021

A+ Certified
CompTIA
8/2020 - 8/2023

**Orthopedic Clinical
Specialist**
American Board of PT
Specialists
Certified 2016 - 2026

**Leading Change in
Healthcare Informatics**
Johns Hopkins University
Certificate 2/2022

AWARDS

**NextGen Excellence in
Healthcare: Integration**
2024 National Conference

TECHNOLOGY EXPERIENCE

Clinical Informatics Engineer | Child Mind Institute
New York, NY   3/2022 - Current
- Won national award in 2024 for leading overhaul of organization-wide custom invoice system including HIPAA compliant delivery saving 300 hours of manual work per month
- Recovered $350K+ revenue through development of custom automated reporting system
- Led organization wide workflow change to improve charge data accuracy and prevent revenue leakage
- Provide sole management and support for daily operations and training for all applications, including EHR, financial/reporting management, patient portal, telehealth platform, mobile application and clinician scheduling
- Primary contact for a multi-practice organization during server migration and subsequent upgrade (first in 10 years), including new clinical templates and patient facing platforms
- Managed rollout of mobile app for senior clinicians, including dictation and e-prescribing
- Saved countless consulting hours by identifying, purchasing and implementing automated reporting system
- Develop custom SQL queries to solve for executive level data requests including automation of manual reporting tasks
- Implementing new general ledger integration in partnership with finance department and NextGen
- Lead all user acceptance testing of custom development work and software patch updates.
- Promoted from EMR Application Support Analyst after one year; hired and trained replacement

IT Support Specialist | Suburban Home Health Care
Boston, MA   6/2021 - 3/2022
- Provided clinical and corporate technical and EHR support including mobile device management
- Managed vendor communication to resolve application issues, active directory management, hardware/software troubleshooting
- Configured laptops, desktops, printers, scanners and thin clients

CLINICAL EXPERIENCE

Clinic Director and Physical Therapist

09/2011- 04/2020

- Oversaw implementation of Epic EHR in a supervisory role; superuser during transition to Raintree EHR from paper system
- Employed in leadership positions in major hospital systems and private practices; managed high-volume sports medicine caseload while also managing marketing and communication with physicians
- Oversaw all clinic operations including staffing, Medicare compliance, patient satisfaction, budget, referrals, and performance

SKILLS

Clinical

- EHR systems: EPIC, NextGen, Raintree
- NextGen Certified Professional - EHR, Virtual Visits and Patient Portal
- EHR go-live support and planning
- Clinical and administrative EHR user training (large groups and 1:1)
- EHR, telehealth & patient portal configuration and support
- Organization wide UAT - clinical & billing
- Workflow analysis and optimization
- Template & document build and modification
- CPT, ICD-10
- Financial reporting
- Clinical documentation

Technical

- Software support
- AWS RDP
- SQL
- Microsoft SQL Server Management Studio
- Automated reporting
- Crystal Reports
- Server migration
- Active directory
- Stored procedure
- Disaster recovery
- Change management
- Vendor management
- Basic cybersecurity and networking
- Microsoft Server Manager
- Microsoft Windows
- Monday.com

PUBLISHED RESEARCH

Journal of Orthopedic and Sports Physical Therapy 42.10 (2012): 880-85

Chleboun, Gary, Matt Amway, and Jesse Hill. "Measurement of Segmental Lumbar Spine Flexion and Extension Using Ultrasound Imaging."